

Sample Training Agenda/Content	Time
Day 1: SCRAM GPS	
Introductions	8:00-8:30
- GPS Functionality Overview - Satellite and RF Monitoring - Hardware Overview - Basic System Navigation - Client Set-up and Management - Manage Tab - Add Offender - Create Zones - Prebuilt Zones - Add Schedules	8:30-11:30
Questions/Discussion	11:30-12:00
- Set-up Users - Notification Set-up and Options - System Dashboard - Mapping Overview - GPS Analytics Overview - GPS Beacon Features and Functionality - Hands-On Application	1:00-4:00
Questions/Discussion/Wrap Up	4:00-4:30
Day 2: SCRAM GPS, continued	
Review Day 1 material	8:00-8:30
- GPS Analytics - Client Stop Patterns - Client Shared Locations - Mapping - Location Points	8:30-11:30
Questions/Discussion	11:30-Noon
- Alert Management - Alert Process - Reports - Inventory - Hands-On Application	1:00-4:30
Questions/Discussion/Wrap Up	4:30-5:00
Day 3: Customer Service	
- Compliance Reporting - Case Notes - Reports - Court Support - Customer Service	8:00-1:00
Questions/Discussion/Wrap Up	1:00-2:00